DUOMUNDO

PACK Name	Pack DUOMUNDO
Monthly Price	CHF 49.00
SIM Card	CHF 0.00 (free)
Pack duration	The Pack DUOMUNDO has a 1 month duration. This pack is self-renewing after 1 month (as long as there is enough credit). From your myMUCHO account, you can personalise your service by activating automatic recharging (PACK AUTO-PAY).
How to activate a Pack?	Via your Cockpit myMUCHO: www.muchomobile.ch/mymucho Activation by SMS: send DUOMUNDO to number 778
Pack Autorenewal Stop	You can interrupt the renewal of this MOBILE PACK at any time for the next term. How to procced? · via the myMUCHO cockpit: www.muchomobile.ch/myMUCHO · via SMS: send STOP DUOMUNDO to number 778
Pack content	In Switzerland: · 40GB - Unlimited Data in Switzerland Top Speed until 40GB 5G · 1000 minutes in Switzerland and to 80 countries · Unlimited SMS in Switzerland and to 80 countries In Europe: · 4GB - Roaming
I used 100% of my Internet Allowance. What should I do to get more DATA?	· MUCHO informs you by SMS when your Internet pack is exhausted. · When your DATA pack is completely exhausted, we automatically activate protection of your credit (CREDIT PROTECT) and stop the Internet service until your next purchase of additional data. At MUCHO, we believe that your credit should never be used without your consent! · To add DATA during the month, text via SMS the following to 778. In Switzerland: o Send PLUS1 to number 778 (to get 1GB, CHF 5.00, 10 days) o Send PLUS5 to number 778 (to get 5GB, CHF 15.00, 10 days)
Call charging	Calls counted per started minute.

International Calls	List of destinations included in this Pack: “80 countries” designates the list of the following countries. The symbol F = calls to the fixed network of the country included, M = calls to the mobile network included): Algeria (F), Andorra (F), Angola (F), Argentina (F+M), Australia (F+M), Austria (F+M), Bangladesh (F+M), Belgium (F+M), Bolivia (F+M), Brazil (F+M), Bulgaria (F+M), Cambodia (F+M), Canada (F+M), Chile (F+M), China (F+M), Colombia (F+M), Costa Rica (F+M), Croatia (F+M), Cyprus (F+M), Czech Rep. (F+M), Denmark (F+M), Dominican Rep. (F+M), Ecuador (F+M), Estonia (F), France (F+M), French Guyana (F+M), Germany (F+M), Gibraltar (F+M), Greece (F+M), Guadeloupe (F+M), Hong Kong (F+M), Hungary (F+M), Iceland (F+M), India (F+M), Indonesia (F+M), Ireland (F+M), Israel (F+M), Italy (F+M), Japan (F+M), Kuwait (F+M), Liechtenstein (F+M), Luxembourg (F+M), Malaysia (F+M), Malta (F), Martinique (F+M), Mauritius (F+M), Mayotte (F+M), Mexico (F+M), Monaco (F), Mongolia (F+M), Morocco (F), Mozambique (F), Namibia (F+M), New Zealand (F+M), Norway (F+M), Pakistan (F+M), Panama (F+M), Paraguay (F+M), Peru (F+M), Philippines (F), Poland (F+M), Portugal (F+M), Puerto Rico (F+M), Reunion (F+M), Romania (F+M), Russia (F), Saudi Arabia (F+M), Singapore (F+M), Slovak Rep. (F+M), South Africa (F+M), Spain (F+M), Sweden (F+M), Switzerland (F+M), Taiwan (F+M), Thailand (F+M), Turkey (F), United Arab Emirates (F+M), United Kingdom (F+M), USA (F+M), Uzbekistan (F+M), Venezuela (F+M), Vietnam (F+M). Calls to destinations excluded from this Pack are charged separately against the credit remaining in the account.
Number Types excluded from Pack	Calls to value-added numbers in Switzerland, short or premium numbers are not included in this Pack. Calls to premium rate numbers (090x), shared cost numbers (084x) are excluded from this Pack and are billed separately on the credit remaining on the account.
Charging applied to numbers excluded from Pack	Calls not included in the Pack are debited per minute started according to the following list: www.muchomobile.ch/tariff
Internet Speed	“TOP SPEED” means that the bit rate is maximum Download ¦ Upload: 100 Mbit/s ¦ 20 Mbit/s, video definition is delivered in 480p max (DVD) and Hotspot functionality is available in max. bit rate. DL ¦ UL: 2Mbit/s ¦ 1 Mbit/s. «Unlimited Internet Data» indicates that this Pack provides an Internet service deivered at two speeds: an initial limited quantity of data at TOP SPEED delivering a maximum bit rate of Download 100 Mbit/s ¦ Upload: 20 Mbit/s, and then an unlimited quantity of data at a lower speed of 256kbps and no hotspot.
Pack Details	All call minutes or SMS indicated (whether or not unlimited) refer to normal and non-commercial use, private calls between physical persons based exclusively on the MUCHO standards. Calls to more than 49 different receivers per pack, calls to numbers with added value, to abbreviated numbers as well as call forwarding to international numbers are not included in this pack. Any non-compliant use may lead to the immediate and irrevocable expiry of the pack without compensation.
Data service outside Switzerland (Roaming)	To add valid data from Europe, do the following: o Send DATAMINIROAM via SMS to 778 (to get 1GB, CHF 14.00, 365 days) o Send DATAMEDIOROAM via SMS to 778 (to get 3GB, CHF 29.00, 365 days) o Send DATAMAXIROAM via SMS to 778 (to get 5GB, CHF 49.00, 365 days) Or activate the Roaming Pack of your choice via your Cockpit: www.muchomobile.ch/myMUCHO
Which countries are included in “EUROPE”?	“EUROPE” includes the following countries: Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, France, French Guiana, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Malta, Martinique, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovak Republic, Spain, Sweden, United Kingdom, Finland, Slovenia, Cyprus.