



# Transfer of your current cell phone number to MUCHO

For the transfer of a number with subscription (POSTPAID), this form must be sent to MUCHO.

For the transfer of a number without subscription (PREPAID), simply send an SMS to 499 with YES as content from your phone with your current SIM, whose number you wish to transfer. If you are unable to send a text message to 499, please fill out and return the form below.

To know the status of your mobile service send INFO to 503 with your current number. This SMS will help you to know if you have a postpaid or prepaid number, the name of the holder and the next date of portability without charge.

**Sending a transfer form to MUCHO**

Send this completed and signed form to MUCHO by EMAIL : [contact@muchomobile.ch](mailto:contact@muchomobile.ch)

Ms.       Mr.

First name       Name

Date of birth         Nationality (country)

The phone number you wish to transfer to MUCHO

Provisional number of your MUCHO SIM card (via \*132#)       You must purchase and register a MUCHO SIM card before requesting the transfer of your current number to this SIM card. The MUCHO provisional number will no longer be functional once the number transfer is completed.

### Power of attorney for the transfer of a number

I wish to respect the expiry date of my contract with my current operator.      Contract expiry date

I wish to leave my current operator without respecting the minimum duration of the current contract, and I agree to pay any costs that this early termination may cause.      Desired transfer date

The date and the exact hour of the transfer will be communicated later by MUCHO. The provision of the services of my current operator will end at this date. I acknowledge that this power of attorney is in lieu of termination with my current operator. Moreover, I recognize that MUCHO cannot be held responsible in the event the transfer of the number is not accepted by my current operator.

I authorize MUCHO:

- To undertake with my current operator the transfer of the number indicated above;
- And to terminate my corresponding current contract. If the contract includes other services, the cancellation applies only to the part of the contract referring to the number indicated.

Place and date       Signature

For further information, please visit [muchomobile.ch](http://muchomobile.ch)  
MUCHO Hotline 0800 077 800

PLEASE PRINT IN BLOCK LETTERS