

Legal Terms and Conditions Giveaway

ELIGIBILITY

The giveaway is open to individual legal residents of Switzerland, and must be above the age of 18. MUCHO Mobile may ask you, at any stage, to provide us with proof of age and/or identity and/or proof of such approval, if relevant. MUCHO Mobile may exclude any participants who are not able to provide with such proof.

DATES OF GIVEAWAYS

The Giveaway will start and close on the date specified on the MUCHO Mobile Instagram and/or MUCHO Facebook posts. Entries after the closing date will not be allowed.

HOW TO PARTICIPATE

The posts on Instagram and /or Facebook will explain the entry procedure. Contest will be published on Facebook and Instagram. However, in order to participate, users will have to do so on the Instagram publication. Only entries on Instagram will be accounted for. No purchase or payment of any kind is necessary to enter or win. Only one entry will be accepted by person, multiple entries from the same person will be disqualified, unless explicitly stated on the Instagram and/or Facebook post. By entering a Giveaway, you will not be eligible to receive any prizes awarded in any other Giveaway unless you enter each Giveaway separately.

THE WINNER

The winner will be selected at random from among all eligible and correct entries received. We will use an official application which will allow us to randomly select a winner. The 2nd winner will be the person who was tagged in the winning comment.

The winner will be notified on Instagram and/or Facebook and publicly announced on Instagram and/or Facebook via our official MUCHO Mobile account within five business days after the closing date of the Giveaway. If the winner cannot be contacted or do not claim the prize within 48 hours, MUCHO Mobile reserves the right to withdraw the prize from the winner and pick a replacement winner.

The winners are not authorized to transfer, assign or redeem the prize for cash.

PRIZE

The prize includes a MUCHO Mobile pack DUOSWISS free-of-charge during two years and a VIP mobile number. The prize is stated and no cash or other alternative will be offered. The prize is not transferable. Prizes are subject to availability and we reserve the right to substitute any prize with another of equivalent value without given notice.

Pack DUOSWISS includes a 30-day mobile plan auto-renewed every 30 days for your perfect comfort:

- Unlimited Minutes and SMS in Switzerland
- Unlimited Internet in Switzerland (incl. 30 GB top speed)
- 1 GB roaming in Europe

«Unlimited Internet» indicates that this Pack provides an Internet service delivered at two speeds: an initial limited quantity of data at TOP SPEED delivering a maximum bit rate of Download 15 Mbit/s ; Upload: 2 Mbit/s, and then an unlimited quantity of data at a lower speed of 256kbps (& no hotspot).

All call minutes or SMS indicated (whether or not unlimited) refer to normal and non-commercial use, private calls between physical persons based exclusively on the MUCHO standards. Calls to more than 49 different receivers per pack, calls to numbers with added value, to abbreviated numbers as well as call forwarding to international numbers are not included in this pack. Any non-compliant use may lead to the immediate and irrevocable expiry of the pack without compensation. Calls to premium rate numbers (090x), shared cost numbers (084x) are excluded from this Pack and are billed separately on the credit remaining on the account.

"Europe" includes the following countries: Austria, Belgium, Bulgaria, Croatia, Czech Rep., Denmark, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Malta, Martinique, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovak Rep., Spain, Sweden, and United Kingdom.

VIP Mobile number

VIP number is optional and will be offered only if the customer wants a new mobile number. VIP number must start by 07780 or 07781. For the choice of VIP number, MUCHO cannot guarantee the availability of all the combinations of figure. MUCHO will propose a list of numbers approaching as well as possible the wish of the user.

If the customer transfers its VIP number to another operator, the pack DUOSWISS will expire immediately.

PERSONAL DATA

Each winner agrees that, by participating in a Giveaway, MUCHO Mobile may use the winner's name in any manner and in any medium for its promotional purposes without additional approval or compensation being required, including posting in a winner's list, Instagram and/or Facebook post, Instagram and/or Facebook stories.

LIMITATION OF LIABILITY

By entering the Giveaway each participant agrees to release, discharge and hold harmless MUCHO Mobile, its legal representatives, respective officers, directors, employees and agents from any damages whatsoever suffered or sustained in connection with the Giveaway or the acceptance of the prize.

GENERAL TERMS & CONDITIONS

MUCHO Mobile reserves its right to cancel the Giveaways at any times or change the provisions of the General Terms & Conditions at its sole discretion and such change shall have immediately effect upon the publication thereof.

GOVERNING LAW & COMPETENT COURT

The Giveaways are governed by Swiss law. Subject to mandatory legal provisions, the place of jurisdiction is Geneva.